

BEVERAGE ROUTINE AND SEQUENCING BEVERAGES

OVERVIEW

After completing the training, all participants will be assessed on accurately following Routines and Sequencing Beverages.

DIRECTIONS

Use this skill check to assess the participant's skills after the completed training. During the skill check, provide coaching and guidance as needed. Identify observed strengths and share areas the participant could improve.

TIMING

15 minutes

SCHEDULING TIPS

Complete the skill check during an overlapping shift the store manager and the participant are scheduled.

TIPS ON PROVIDING FEEDBACK

If the participant does not follow the Beverage or recipe correctly, provide coaching/feedback. Share feedback using the Teaching Model (including major steps, key points and reasons why), resources and the Beverage





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NAME:	DATE:	
DIRECTIONS Instruct the participant to prepare one of t	he following beverages:	
•	•	
•	•	
Observe if the participant followed the ap crafted. Provide feedback using the	propriate routine and the beverage is accurately , tool and the	

Be	verage Routine]		
		YES	NOT QUITE	NOTES
1	Label Cup -			
2	Queue Shots - • •			
3	Add Syrup -			
4	Steam Milk -			
5	Finish - • • •			

^{**}If a beverage is not offered in your market, substitute for an available beverage.